DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

As a below named inventor, I hereby declare that:

the specification of which (check one)

My residence, post office address and citizenship are as stated below next to my name;

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

METHOD OF DISPLAYING REAL-TIME SERVICE LEVEL PERFORMANCE, BREACH, AND GUARANTEED UNIFORMITY WITH AUTOMATIC ALERTS AND PROACTIVE REBATING FOR UTILITY COMPUTING ENVIRONMENT

<u>X</u>	is attached hereto.				
	was filed onas Application Serial Nand was amended on	No (if applicable)			
	state that I have reviewng the claims, as amende			e identified specific	eation,
1.56, inc	wledge the duty to disclocly of the continuation of the filing date of the pration-in-part application	in-part applications, ior application and th	material information v	vhich became avail	lable
applicat internat listed be breeder	claim foreign priority be ions(s) for patent, inven- ional application which clow and have also ident is rights certificate(s) or ion on which priority is	tor's or plant breeder designated at least on ified below, any fore any PCT internations	s rights certificate(s), e country other than the gn application for pat	or 365(a) of any Pone United States of ent inventor's or pl	CT America, lant
Prior Fo	oreign Application(s):			Priority Cl	aimed
(Number)	(Country)	(MM/DD/YYYY)	Yes	No
Certifie	d Copy Attached?	YesNo			

POWER OF ATTORNEY: As a named inventor, I hereby appoint the following attorneys and/or agents to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

John W. Henderson, Jr., Reg. No. 26,907; Thomas E. Tyson, Reg. No. 28,543; Robert M. Carwell, Reg. No. 28,499; Jeffrey S. LaBaw, Reg. No. 31,633; Douglas H. Lefeve, Reg. No. 26,193; Casimer K. Salys, Reg. No. 28,900; David A. Mims, Jr., Reg. No. 32,708; Mark E. McBurney, Reg. No. 33,114; Leslie A. Van Leeuwen, Reg. No. 42,196; Christopher A. Hughes, Reg. No. 26,914; John E. Hoel, Reg. No. 26,279; Joseph C. Redmond, Jr., Reg. No. 18,753; Marilyn S. Dawkins, Reg. No. 31,140; Diana L. Roberts, 36,654; Duke W. Yee, Reg. No. 34,285; Stephen J. Walder, Jr., Reg. No. 41,534; Stephen R. Tkacs, Reg. No. 46,430; Lisa L.B. Yociss, Reg. No. 36,975; Michael Nichols, Reg. No. 46,959; Patrick Holmes, Reg. No. 46,380; Wayne P. Bailey, Reg. No. 34,289; and Cathrine K. Kinslow, Reg. No. 51,886.

Send correspondence to: USPTO Customer Number 35525, Duke W. Yee, Carstens, Yee & Cahoon, LLP, P.O. Box 802334, Dallas, Texas 75380 and direct all telephone calls to Duke W. Yee, (972) 367-2001.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under 18 U.S.C. 1001 and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

FULL NAME OF SOLE OR FIRST INVENTOR: Yen-Fu Chen
INVENTORS SIGNATURE: DATE:
RESIDENCE: 1920 Maize Bend Drive Austin, Texas 78727
CITIZENSHIP: <u>United States</u>
POST OFFICE ADDRESS: Same as above
FULL NAME OF SECOND INVENTOR: John W. Dunsmoir
INVENTORS SIGNATURE: DATE:
RESIDENCE: 2000 Shadow Brook Circle Round Rock, Texas 78681
CITIZENSHIP: <u>United States</u>

POST OFFICE ADDRESS: Same as above

FULL NAME OF THIRD INVENTOR: Mark L.	<u>Feinberg</u>
INVENTORS SIGNATURE:	DATE:
RESIDENCE: 4217 Cheltingham Lane Smyrna, Georgia 30082	
CITIZENSHIP: <u>United States</u>	
POST OFFICE ADDRESS: Same as above	
FULL NAME OF FOURTH INVENTOR: Abha	y Pradhan
INVENTORS SIGNATURE:	DATE:
RESIDENCE: 400 West 35 th Street, Apartment Austin, Texas 78705	<u>#110</u>
CITIZENSHIP: India PO ST OFFICE ADDRESS: Same as above	
FULL NAME OF FIFTH INVENTOR: Harr Shi	DATE: SEPT. 11th 2003.
RESIDENCE: 3001 Medical Arts Street, Apartra Austin, Texas-78705	TENT #105 110 COLLIER PLACE, APT 2A CARY, NC - 27513
CITIZENSHIP: India	/. ·
PO ST OFFICE ADDRESS: Same as above	

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and appearment of which (enter one)				
X_ is attached hereto.				
was filed on as Application Serial No. and was amended on (if applicable)				
I hereby state that I have reviewed and understand the including the claims, as amended by any amendment		dentified specification,		
I acknowledge the duty to disclose information which 1.56, including for continuation-in-part applications, between the filing date of the prior application and the continuation-in-part application.	material information wh	ich became available		
I hereby claim foreign priority benefits under 35 U.S.C. 119(a)-(d) or (f), or 365(b) of any foreign applications(s) for patent, inventor's or plant breeder's rights certificate(s), or 365(a) of any PCT international application which designated at least one country other than the United States of America, listed below and have also identified below, any foreign application for patent inventor's or plant breeder's rights certificate(s) or any PCT international application having a filing date before that of the application on which priority is claimed.				
Prior Foreign Application(s):		Priority Claimed		
(Number) (Country)	(MM/DD/YYYY)	Yes No		
Certified Copy Attached?YesNo				

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FULL NAME OF SOLE OR FIRST INVENTOR: Yen-Fu Chen

INVENTORS SIGNATURE:_

DATE: 08/26/03

RESIDENCE: 1920 Maize Bend Drive

Austin, Texas 78727

CITIZENSHIP: United States

POST OFFICE ADDRESS: Same as above

FULL NAME OF SECOND INVENTOR: John W. Dunsmair

RESIDENCE: 2000 Shadow Brook Circle

Round Rock, Texas 78681

CITIZENSHIP: United States

INVENTORS SIGNATURE:

POST OFFICE ADDRESS: Same as above

FULL NAME OF THIRD INVENTOR: Mark L. Feinberg	
INVENTORS SIGNATURE:	DATE:
RESIDENCE: 4217 Cheltingham Lane Smyrna, Georgia 30082	
CITIZENSHIP: <u>United States</u>	
POST OFFICE ADDRESS: Same as above	
FULL NAME OF FOURTH INVENTOR: Abhay Pradhan	
INVENTORS SIGNATURE:	DATE:
RESIDENCE: 400 West 35 th Street, Apartment #110 Austin, Texas 78705	
CITIZENSHIP: India	
PO ST OFFICE ADDRESS: Same as above	
FULL NAME OF FIFTH INVENTOR: Hari Shankar	
INVENTORS SIGNATURE:	DATE:
RESIDENCE: 3001 Medical Arts Street, Apartment #105 Austin, Texas 78705	
CITIZENSHIP: India	

PO ST OFFICE ADDRESS: Same as above

Sep-09-03

Docket Number AUS920030302US1

DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

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as Application Serial No and was amended on (if applicable)				
I hereby state that I have reviewed and understand the contents of the above ident including the claims, as amended by any amendment referred to above.				
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Prior Foreign Application(s):	Priority Claimed Yes No			
(Number) (Country) (MM/DD/YYYY)				
Certified Copy Attached?YesNo				

Page 1 of 3

Sep-09-03

Docket Number AUS920030302US1

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	F SOLE OR FIRST INVENTOR: Yen-Fu C	
INVENTORS S	IGNATURE:	DATE:
RESIDENCE:	1920 Maize Bend Drive Austin, Texas 78727	
CITIZENSHIP:	United States	
POST OFFICE	ADDRESS: Same as above	
FULL NAME (OF SECOND INVENTOR: John W. Dunsmo	<u>ir</u>
INVENTORS :	SIGNATURE:	DATE:
RESIDENCE:	2000 Shadow Brook Circle Round Rock, Texas 78681	
CITIZENSHIP	: United States	
POST OFFICE	ADDRESS: Same as above	

Page 2 of 3

FULL NAME OF THIRD INVENTOR: Mark L. Feinberg	DATE: 95/03
INVENTORS SIGNATURE:	DATE:
RESIDENCE: 4217 Cheltingham Lane Smyrna, Georgia 30082	
CITIZENSHIP: United States	
POST OFFICE ADDRESS: Same as above	
FULL NAME OF FOURTH INVENTOR: Abhay Pradhan	- A
INVENTORS SIGNATURE:	DAIE:
RESIDENCE: 400 West 35th Street, Apartment #110 Austin, Texas 78705	
CITIZENSHIP: India	
PO ST OFFICE ADDRESS: Same as above	
FULL NAME OF FIFTH INVENTOR: Hari Shankar	
INVENTORS SIGNATURE:	_ DATE:

RESIDENCE: 3001 Medical Arts Street, Apartment #105
Austin, Texas 78705

CITIZENSHIP: India

PO ST OFFICE ADDRESS: Same as above

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	for continuation of the ing date of the ingular application for patent, investigation which in the index confinate (s) of the ind	on. benefits under entor's or plant h designated at utified below, a or any PCT inte	cations on and to a second to	, material in the national section of the section o	nformation for PCT int)-(d) or (f), ertificate(s), other than tallon for pa	or 365(b or 365(b or 365) he Unite	necame and all filling of any (a) of any ed States entor's or	vailable date of the foreign PCT of America
Prior Foreign A	pplication(s):						Priority	Claimed
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PAGE.02

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Pull name of sole or yn	KSI ENVENIUK: Yen-Fu	Chen	
INVENTORS SIGNATURE:	~	_ DATE:	
RESIDENCE: 1920 Maize Ber Austin, Texas 7			
CITIZENSHIP: United States			
POST OFFICE ADDRESS: Sar	ne as above		
FULL NAME OF SECOND IN VIINVENTORS SIGNATURE:	-	<u>oir</u> DATE:	
RESIDENCE: 2000 Shadow Br Round Rock, Te	ook Circle	_ DATE:	
CITIZENSINP: United States			

Page 2 of 3

POST OFFICE ADDRESS Same as above

FULL NAME OF THIRD INVENTOR: Mark L. Feinberg	
INVENTORS SIGNATURE:	
RESIDENCE: 4217 Cheltingham Lane Smyrna, Georgia 30082	
CITIZENSHIP: United States	
POST OFFICE ADDRESS: Same as above	
FULL NAME OF FOURTH INVENTOR: Abbay Pradhan	
INVENTORS SIGNATURE.	0/10/
RESIDENCE: 400: West 35th Street, Apartment #110 Austin, Texas 78705	4/12/2003
CITIZENSHIP: India	
PO ST OFFICE ADDRESS: Same as above	
FULL NAME OF FIFTH INVENTOR: Hari Shankar	
INVENTORS SIGNATURE.	
RESIDENCE: 5001 Medical Arts Street Apartment #105 Au tin. Texas 78705	
CITIZENSHIP: India :	
PO ST OFFICE ADDRESS: Same as above	

Page 3 of 3